



Switching to Visa

FOR TEAM MEMBERS



In this guide we will be covering how to update

- 1 Your in-store virtual card (Apple Wallet)
- 2 Your in-store virtual card (Google Wallet)
- 3 Your online card details
- 4 Your subscription details



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Update your in-store virtual card

APPLE WALLET

All users with a budget will receive a prompt when their new VISA card is available to update.

Pro tips:

- Admins can do and see everything in Weel.
- Team Members are limited to payments, expense reports, top-up requests, can only view their own budgets, transactions and configure their own accounting and expense management settings
- Accountants are limited to view budgets, edit expense data, export transactions, configure accounting and expense management settings.

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Step 1: On receiving the prompt, tap 'let's go' to start setup.

Ready to level up your card experience?

Say hello to better merchant acceptance and lower FX rates on international payments. Are you ready to get started?

Let's go

Step 2: Tap 'Go to Apple wallet' to first remove your existing card.

Here's how to remove your Weel card from Apple wallet

1. Tap 'Go to Apple wallet' below
2. Once in Apple Wallet select your current Weel card
3. Tap the ellipses icon in the top right of the screen and select 'Card details'
4. Scroll to the very bottom and tap 'Remove card'

Go to Apple wallet

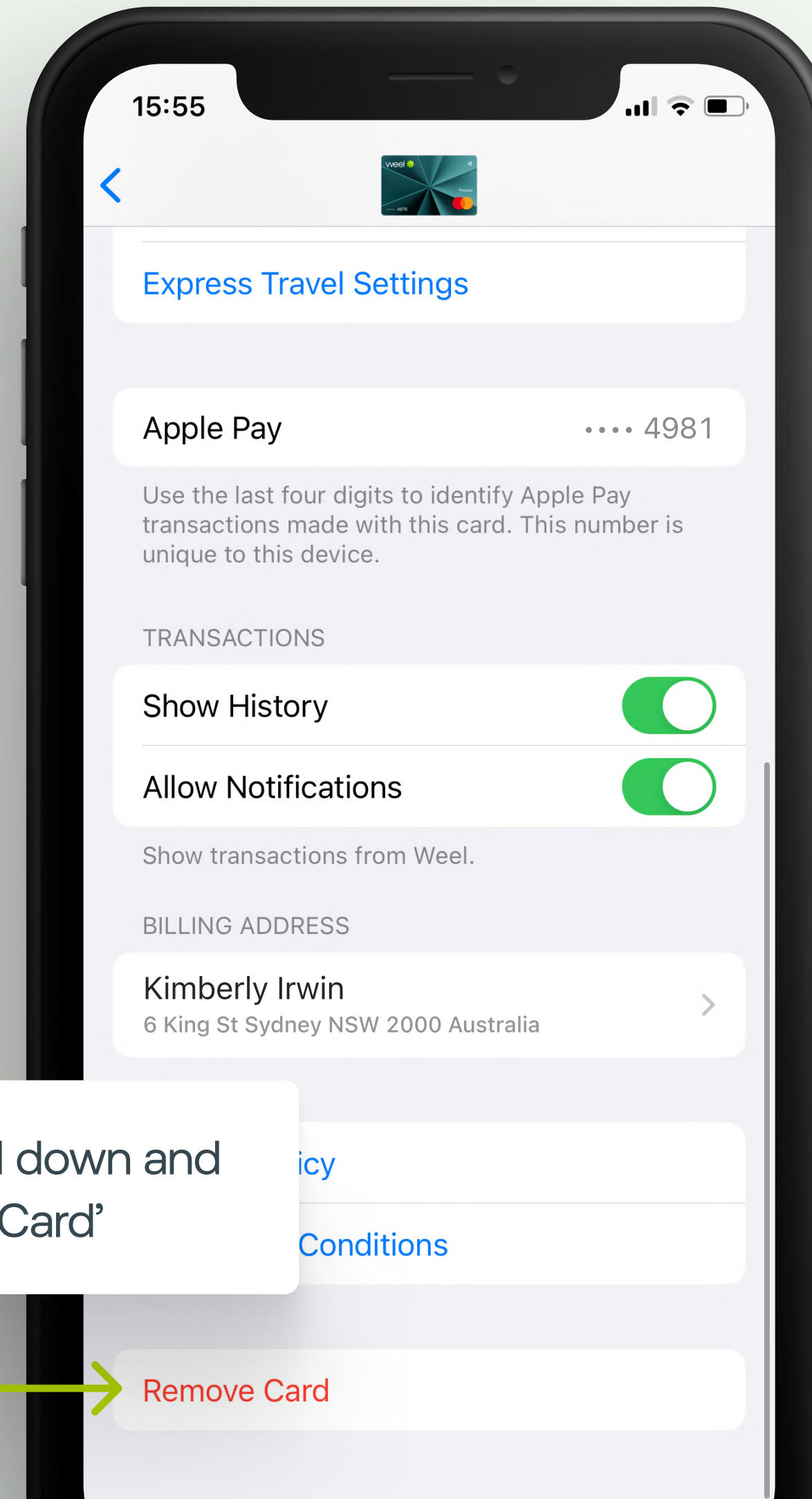
Skip for now

Update your in-store virtual card (cont.)

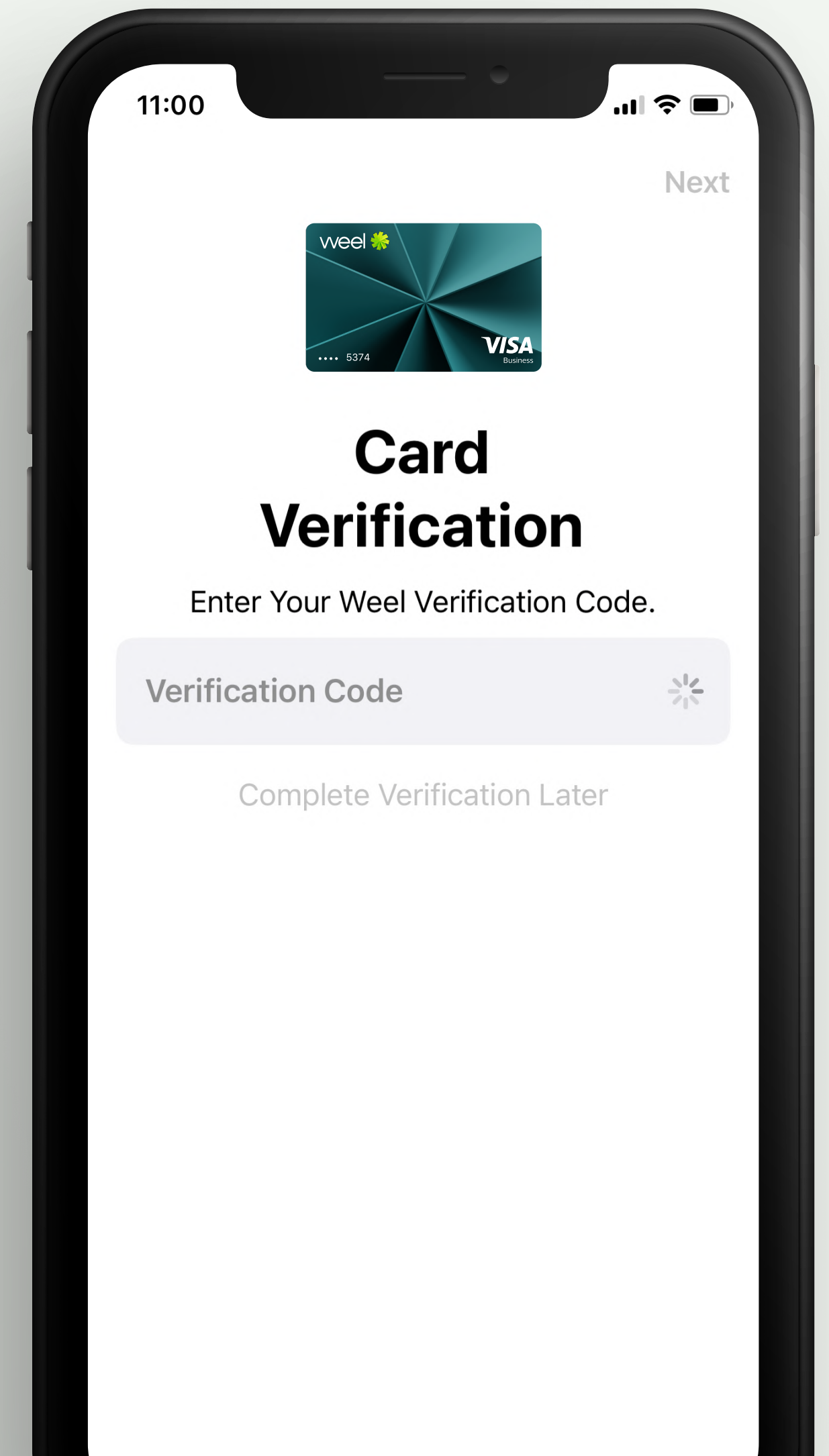
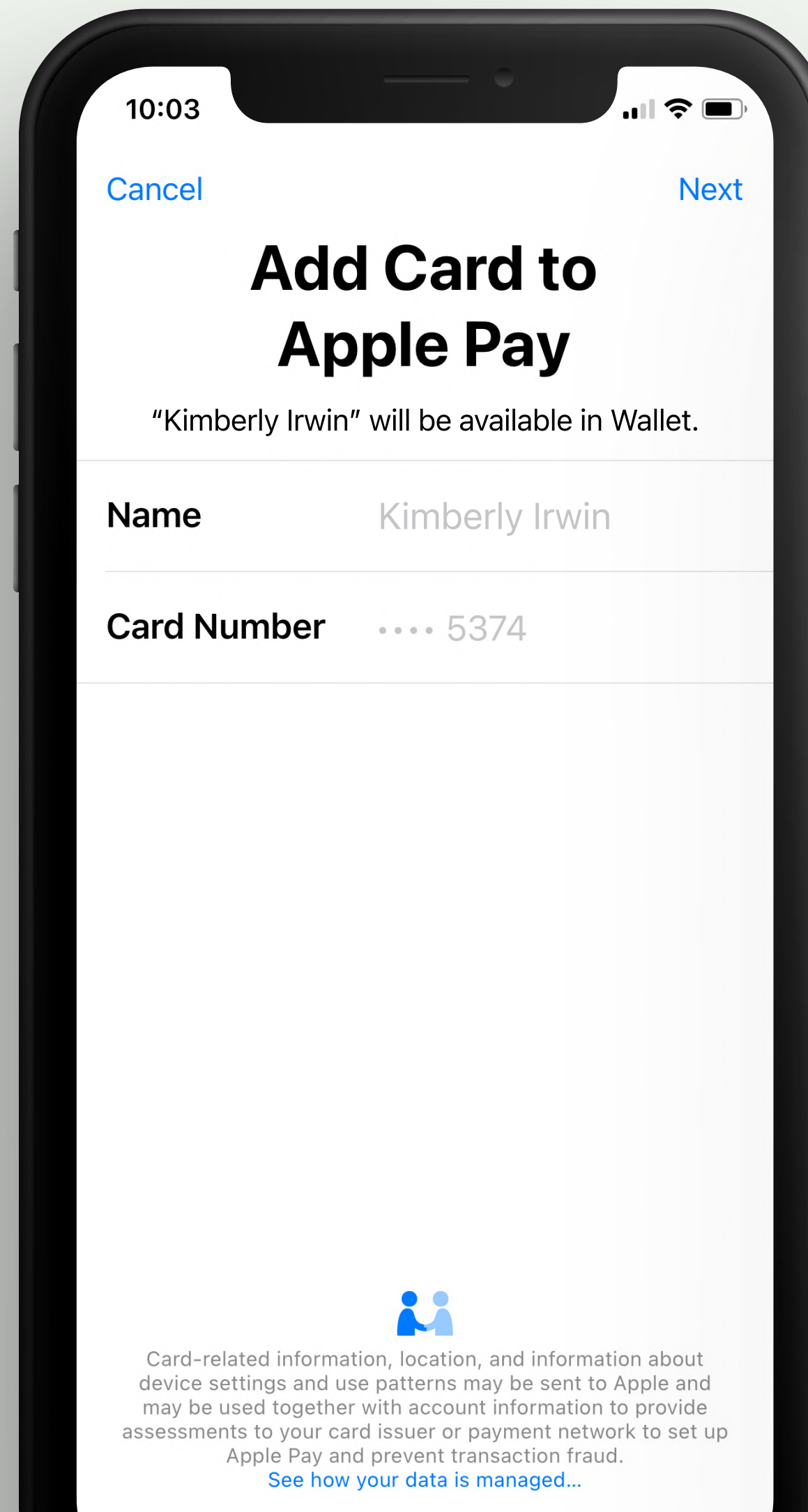
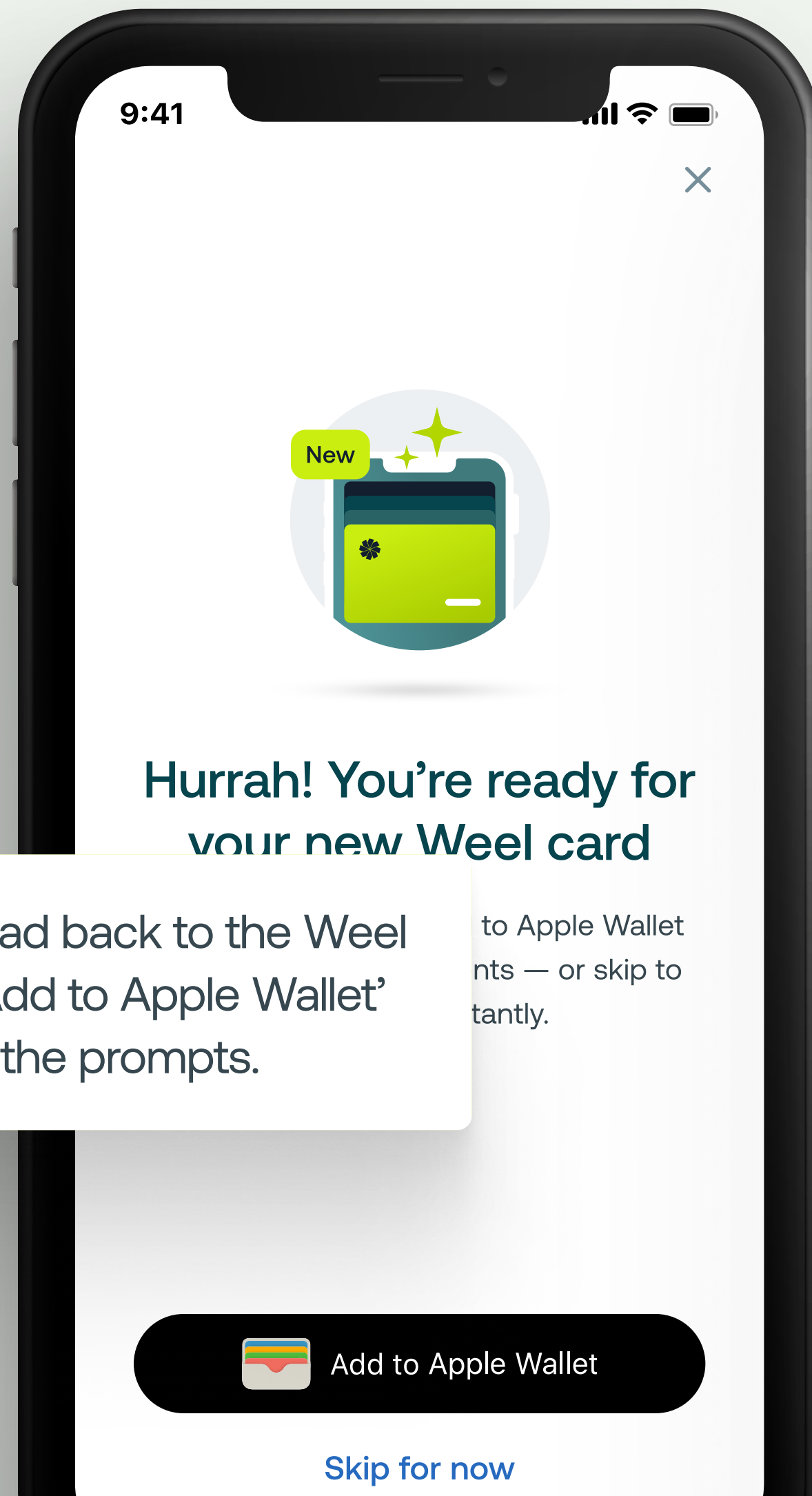
Step 3: In the Wallet app, tap the card that you want to remove. Tap the More button (3 dots), then tap Card Details



Step 4: Scroll down and tap 'Remove Card'



Update your in-store virtual card (cont.)



Step 5: Head back to the Weel app. Tap 'Add to Apple Wallet' and follow the prompts.

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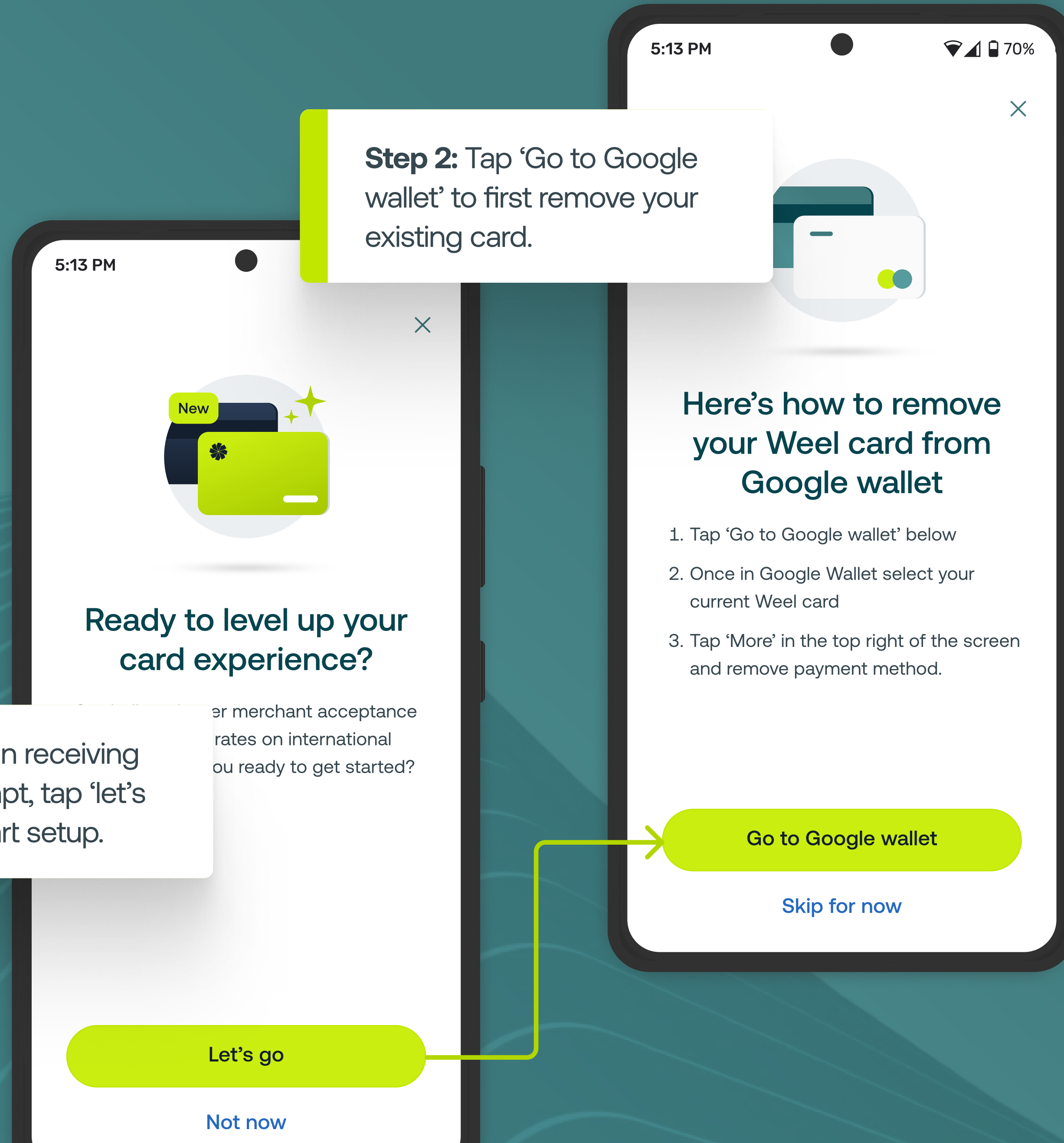


3

Update your in-store virtual card

GOOGLE WALLET

All users with a budget will receive a prompt when their new VISA card is available to update.



How to add to wallet (cont.)

Step 3: Head back to the Weel app. Tap 'Add to Google Wallet' and follow the prompts.



Hurrah! You're ready for your new Weel card

Let's add your new card to Apple Wallet for easy in-store payments — or skip to pay online instantly.

 Add to Google Wallet

[Skip for now](#)

5:13 PM 70%

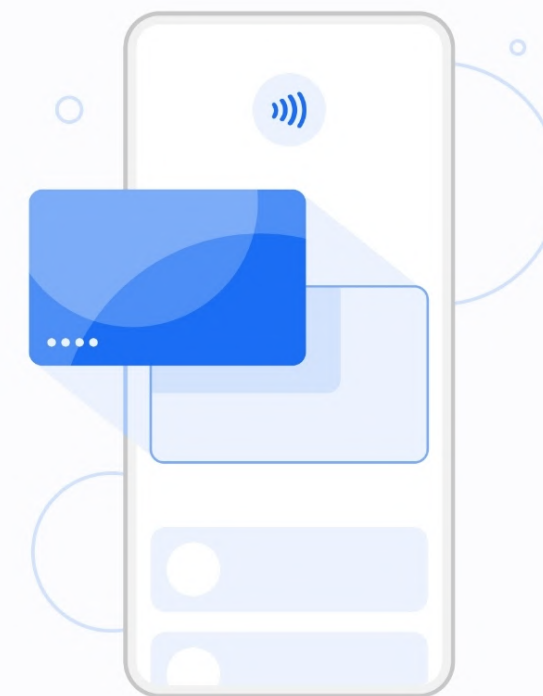
×



Add payment card

Use your card to pay faster and more securely in shops or everywhere Google Pay is accepted

Kimberly Irwin



Cancel

Add

5:13 PM 70%

×



Card added to Wallet and is ready to pay contactless

[How to pay contactless](#)

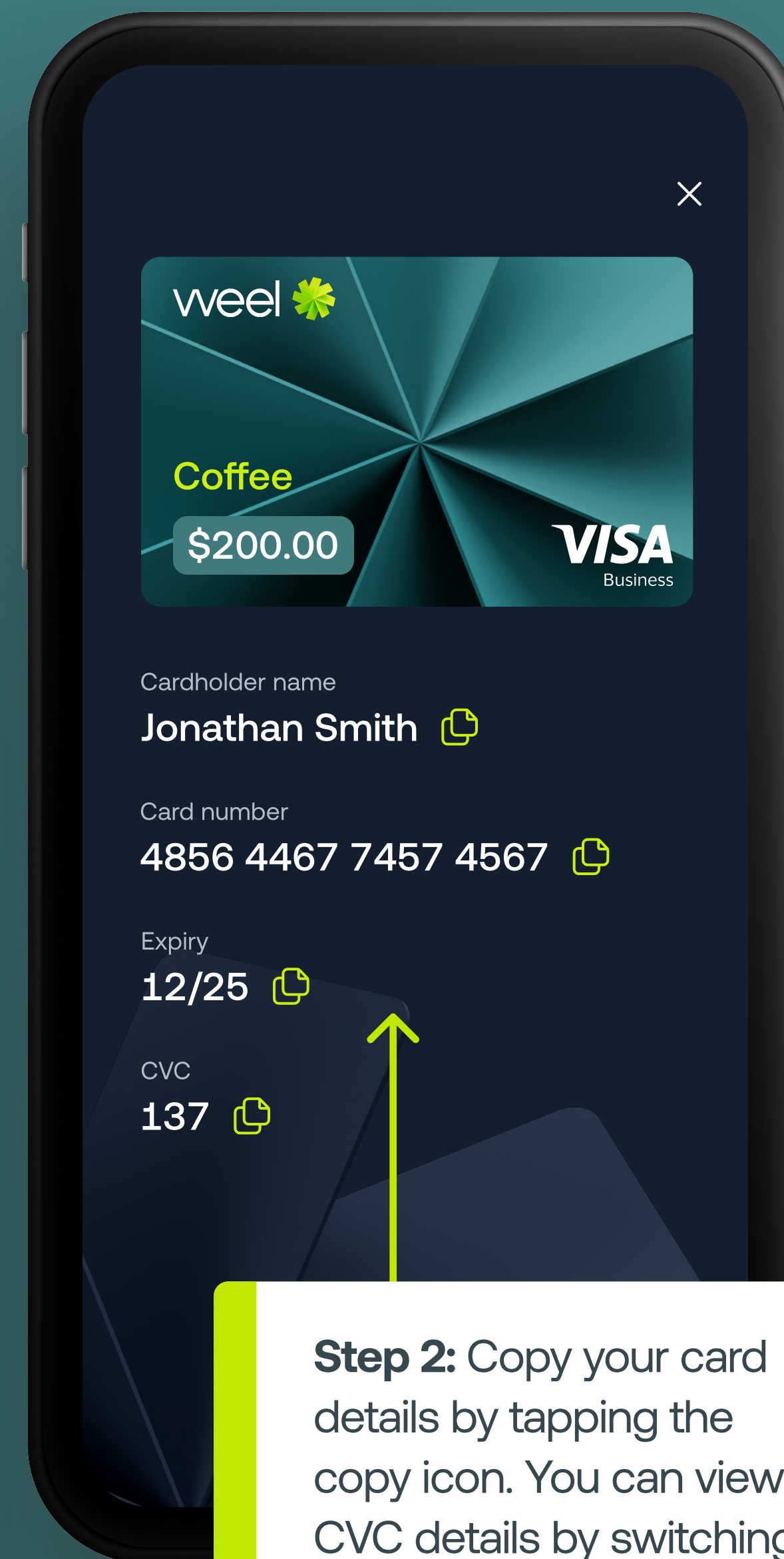
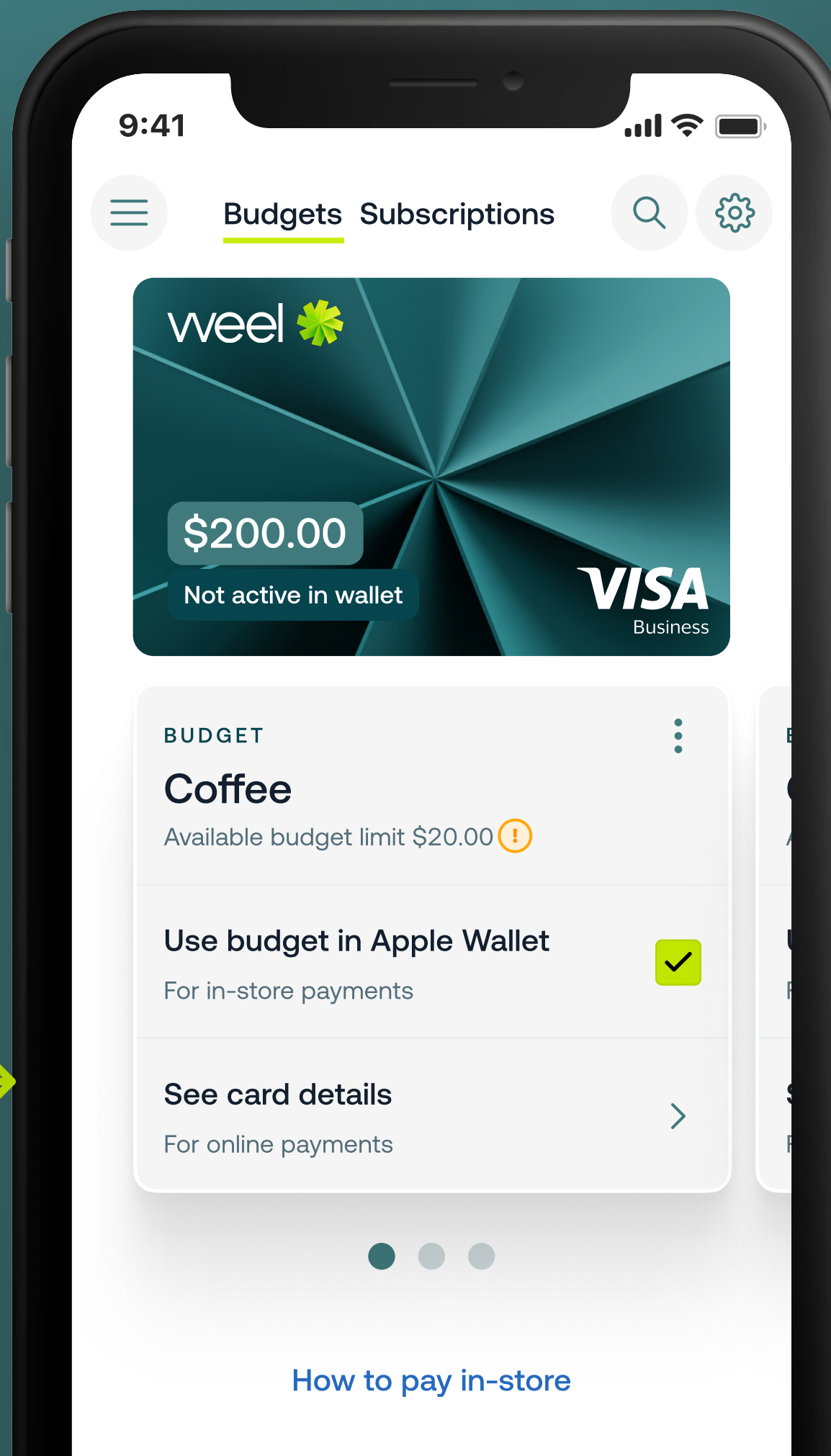
[View in Wallet](#)

3

Update your online card details

Find your online card details for each budget, and see how to copy the details.

Step 1: Swipe to your required budget and select 'see card details' (you don't need to activate in Apple/Google Wallet).



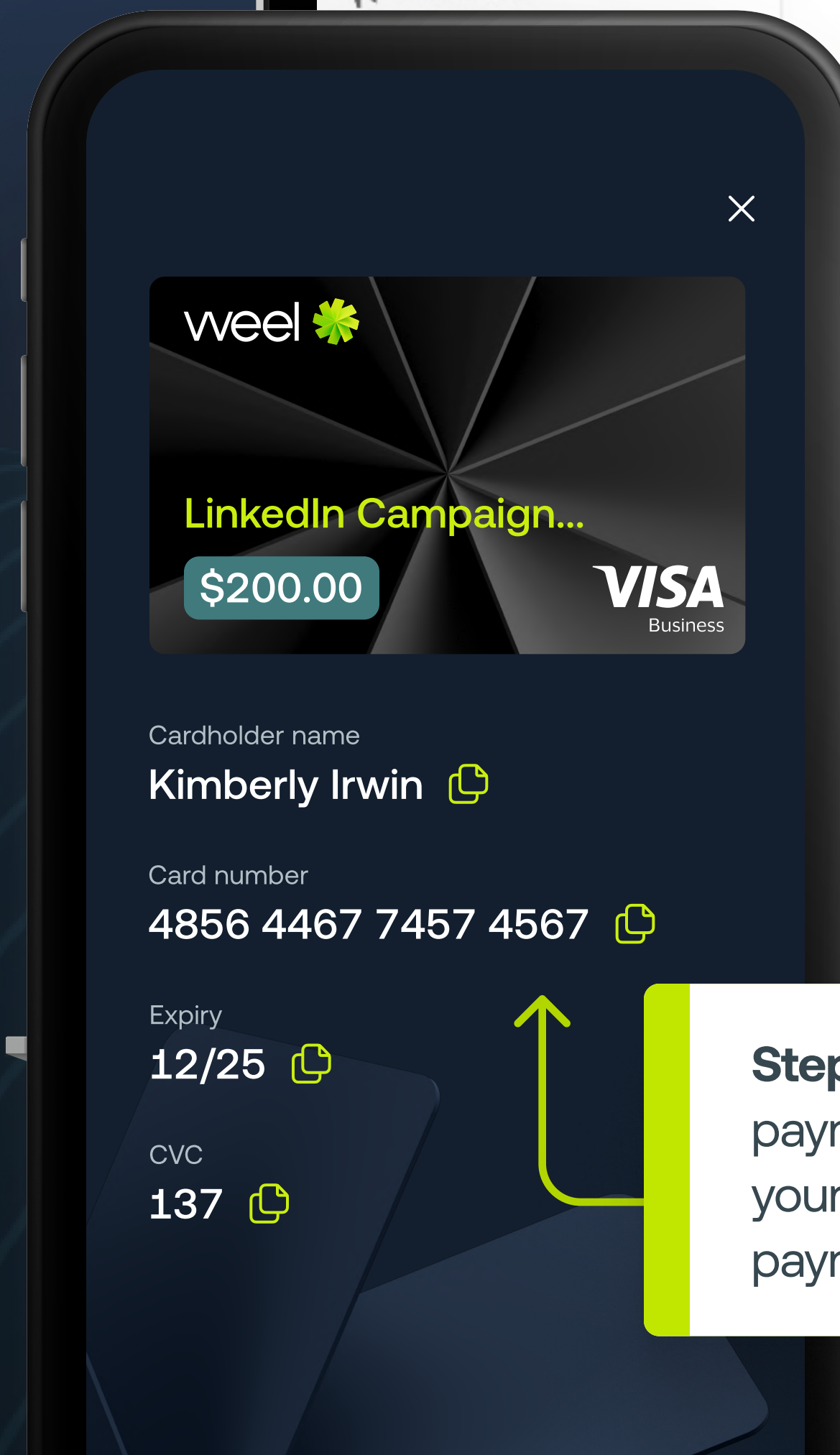
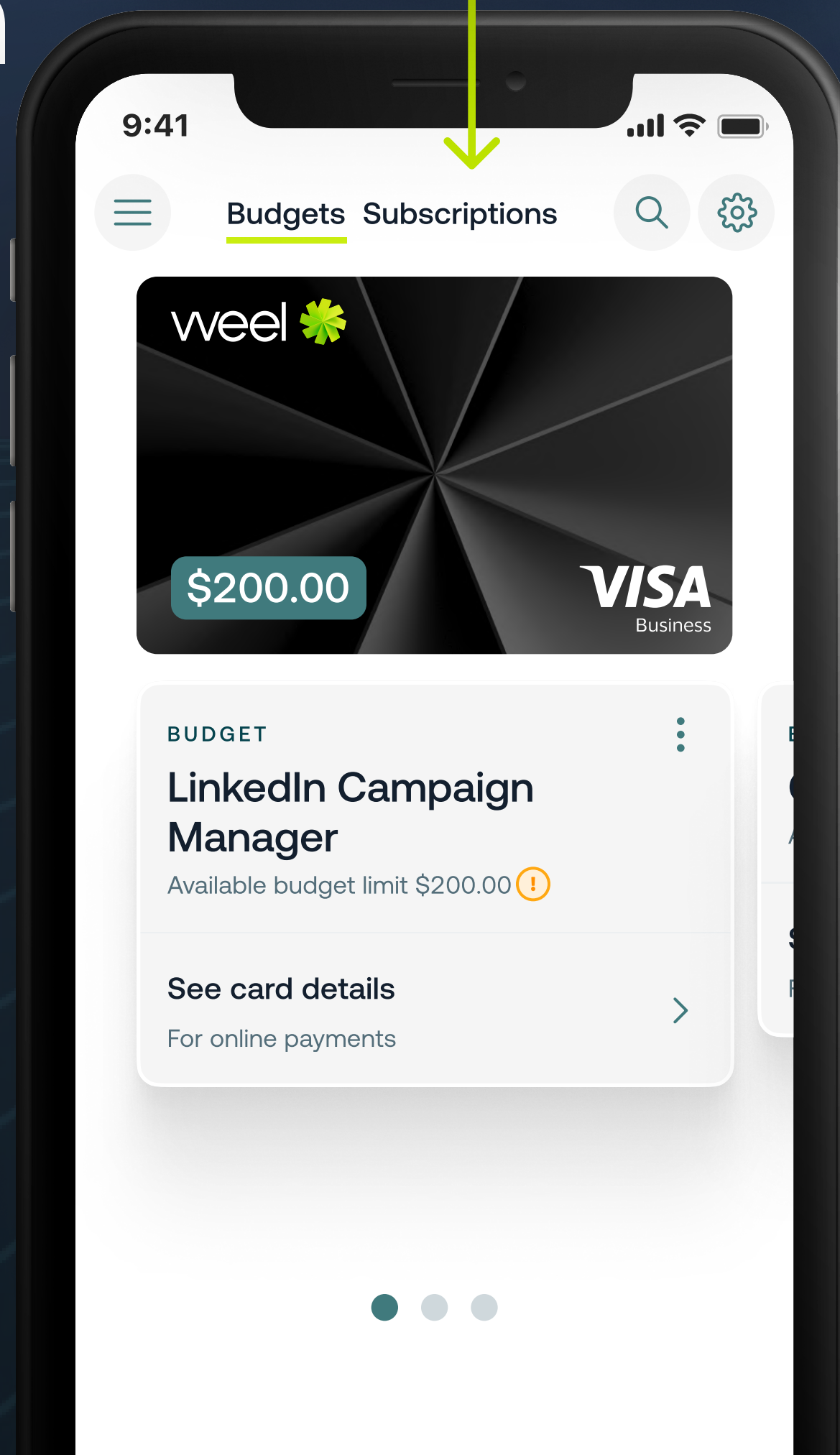
Step 2: Copy your card details by tapping the copy icon. You can view CVC details by switching to reverse view.

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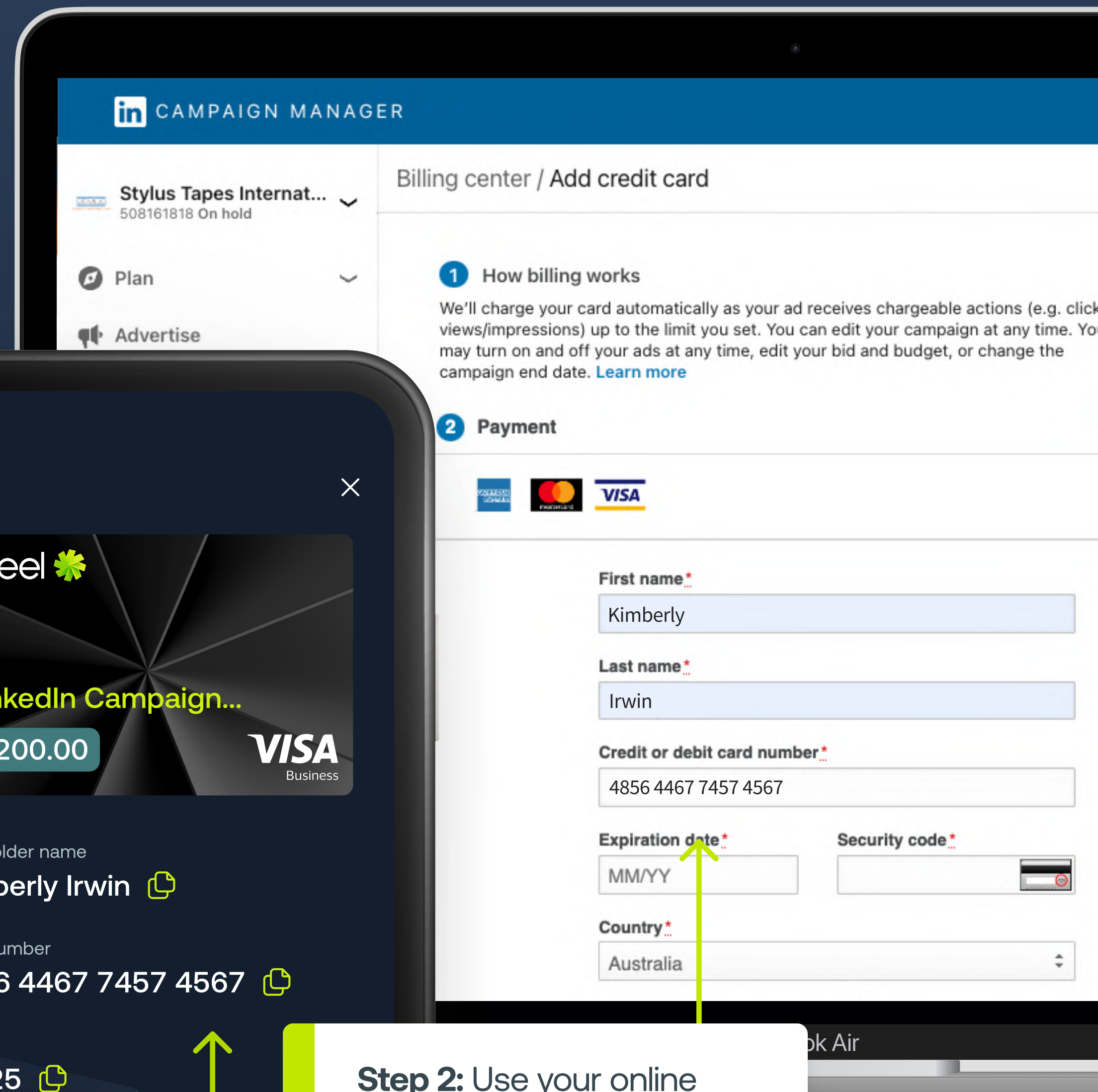
Update your subscription details

Update your Weel subscriptions with your newly issued Visa card details.

Step 1: Toggle your subscription cards on to view your new subscription details.



Step 2: Use your online payment details, to update your existing subscription payment details.



Need more help?

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Help centre

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Contact support

Talk to the Weel support team and get help when you need it.

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